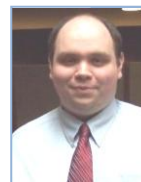


Albert Holtsclaw



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Education:

[2007 to 2009] **East Tennessee State University** - Johnson City, TN
Master of Science in Computer and Information Science, GPA: 3.88

[2002 to 2007] **East Tennessee State University** - Johnson City, TN
Bachelor of Science in Computer and Information Science, GPA: 3.39

Professional Experience:

[May 2011 to present] **East Tennessee State University, Office of Information Technology**

- **Position:** Information Systems Analyst II
- **Responsibilities:** Programmer / analyst primarily working with Sunguard's Banner ERP system and custom internal software.

[July 2009 to September 2010] **CGI Federal**

- **Position:** IT Consultant / Web application developer
- **Responsibilities:** Classic ASP and ASP.Net Web application development for front-end and back-end systems on Medicare.gov, MyMedicare.gov, and CMS.gov websites.

[August 2007 to May 2009] **East Tennessee State University, Computer and Information Sciences**

- **Position:** Graduate Assistant/Instructor
- **Responsibilities:** Taught and managed multiple sections of Using Information Technology

[May 2007 to July 2007] **East Tennessee State University, Upward Bound**

- **Position:** Summer Resident Advisor & Instructor
- **Responsibilities:** Supervised high school students during the summer program
 - Taught 3 courses: web design, basic computer skills, and college survival

Academic Experience:

[Jan 2008 to May 2009] XForms prototype team lead, ETSU Faculty Activities System capstone project

[Spring 2007] Teaching assistant for four sections of Using Information Technology

[Fall 2005, Spring 2006] Documentation team lead for both software engineering courses

Relevant Skills:

Programming Languages	C++, VB.Net, C#, Pro*C
Markup & Web	XHTML, HTML 5, XML, XPath, XForms, JavaScript, JQuery, CSS, Ajax Toolkit
Server-side Scripting	PHP, Classic ASP, ASP.Net 2.0 / 3.5 / 4.0, ASP.Net MVC, SOAP, WCF
Other Scripting	Bash/Shell, Sed, Awk, SQL, PL/SQL
Database & Resource Management Systems	MySQL, SQL Server 2000/2005/2008, Oracle 9i / 10g / 11g, SAP ERP, Sunguard Banner, general ERP concepts
Operating Systems	Windows (all), Unix/Linux (RHEL, Fedora, Ubuntu, etc.)
Computer Graphics	Adobe Photoshop 6.0 & CS3, Paint Shop Pro 6 & 7
Multimedia	Camtasia 4 & 5, Audacity, Sonar Home Studio 5 & 6
Usability	Section 508 (guidelines), JAWS, Deque RAMP & Deque Worldspace (software)
CMS & Forum Software	Wordpress, PHPBB, Woltlab Burning Board

Accolades:

- Outstanding Graduate Student – ETSU Department of Computer and Info. Science (2008-2009)
- Co-winner of ETSU's Department of Computer Science ERPSim competition (Fall 2008)
- Member - Upsilon Pi Epsilon, the International Computer Science Honor Society (2007-present)
- Secretary & Webmaster – ACM, ETSU chapter (2007-2008) and (2008-2009)
- Dean's List – Fall 2006 and Spring 2007